

## Housing Counseling and Fair Housing Services

The City contracts with the Puerto Rican Action Board's Housing Coalition Division to provide a range of housing counseling and fair housing services. The PRAB Housing Coalition Division is a HUD-certified fair housing services agency. **Contact the Housing Coalition Division at 732.249.9700**

### HOUSING COUNSELING



The Housing Coalition Division provides a range of counseling services to low and moderate income residents of New Brunswick.

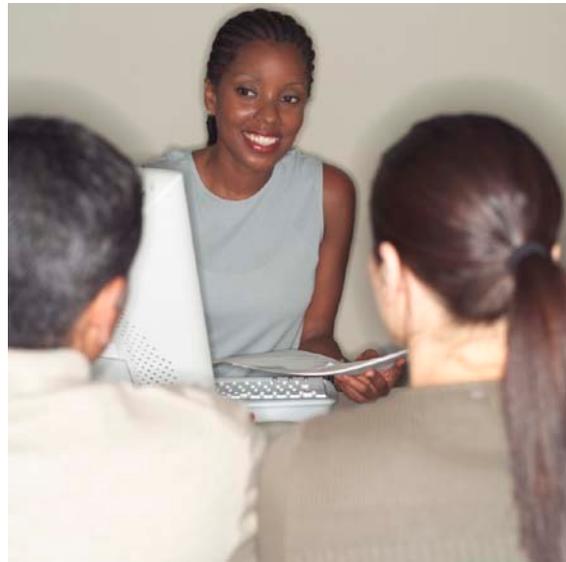
Both tenants and landlords can receive information and counseling regarding State laws, local ordinances and court processes. The counselor also works with the building inspector, rent leveling and local welfare offices to coordinate the most effective services as appropriate for the client.

Counselors can also provide printed information to assist clients in their search for emergency shelter and permanent housing, primarily by offering lists of licensed rooming and boarding houses in both the City and Middlesex and Somerset Counties. For those with eligible income, a guide to "Mt. Laurel" and other affordable units are available, along with applications to the State's Affordable Housing Management Services. Landlords are encouraged to list vacancies with the Puerto Rican Action Board, and the counselor will refer income eligible prospective tenants to them.

### FAIR HOUSING SERVICES

The fair housing staff person will assist those residents of New Brunswick who feel they have been denied housing or encountered difference in treatment in their attempts to rent or buy housing. This service will also be available to persons attempting to secure housing in the City, but who are not residents at the time they feel they are denied.

Specific assistance will include counseling, complaint verification (as appropriate), referral to the U.S. Department of Housing and Urban Development and/or the U.S. Department of Justice, and/or assistance in locating a private attorney for filing a private suit in federal district court. The type of remedy offered will depend on information gathered during the complaint verification process and the client's particular desire for resolution of the complaint.



The fair housing coordinator is also available to provide information on housing discrimination laws to any persons with questions. Workshops and agency training are available on request.

Two staff members are bi-lingual (Spanish-English).